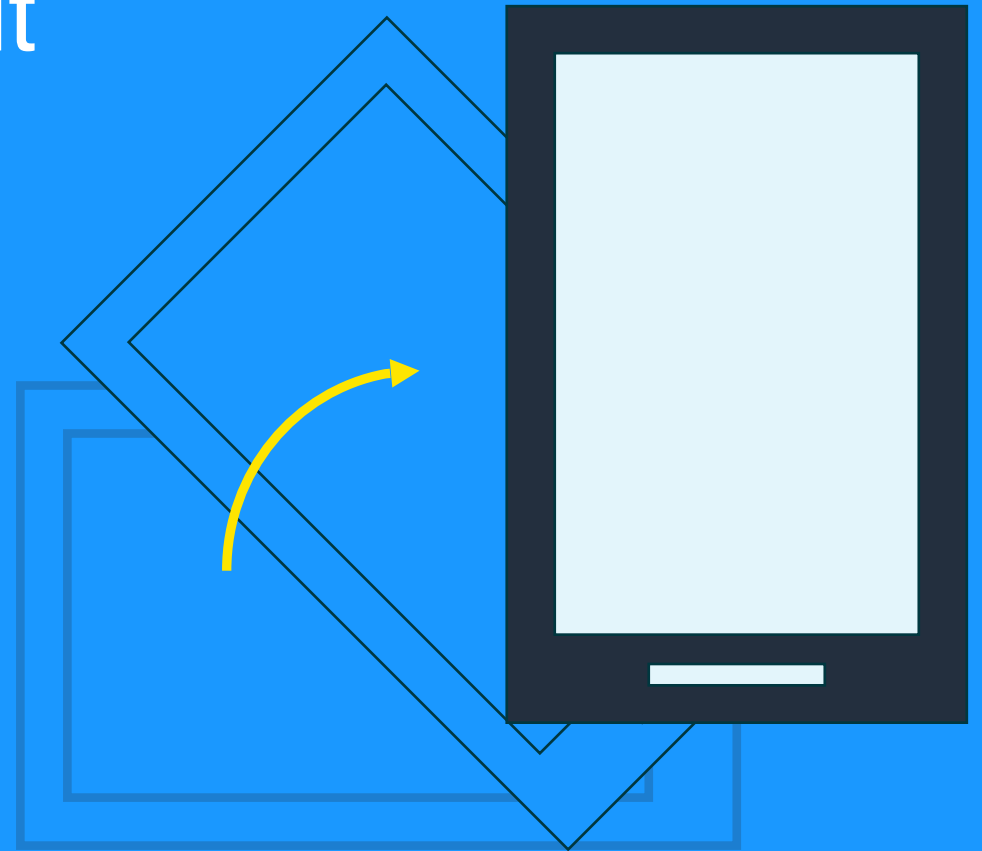


Rotate your tablet to portrait (or vertical) view when you start a module.



Class Overview

Lesson 1: Cart Handling

- Safety
- Staging & Scanning

Lesson 2: Vehicle Loading

- Labels
- Shelf Method
- Triple Stack Method

Lesson 3: Load Out Wrap Up

- Completing Van Loading
- Getting Load Out Help

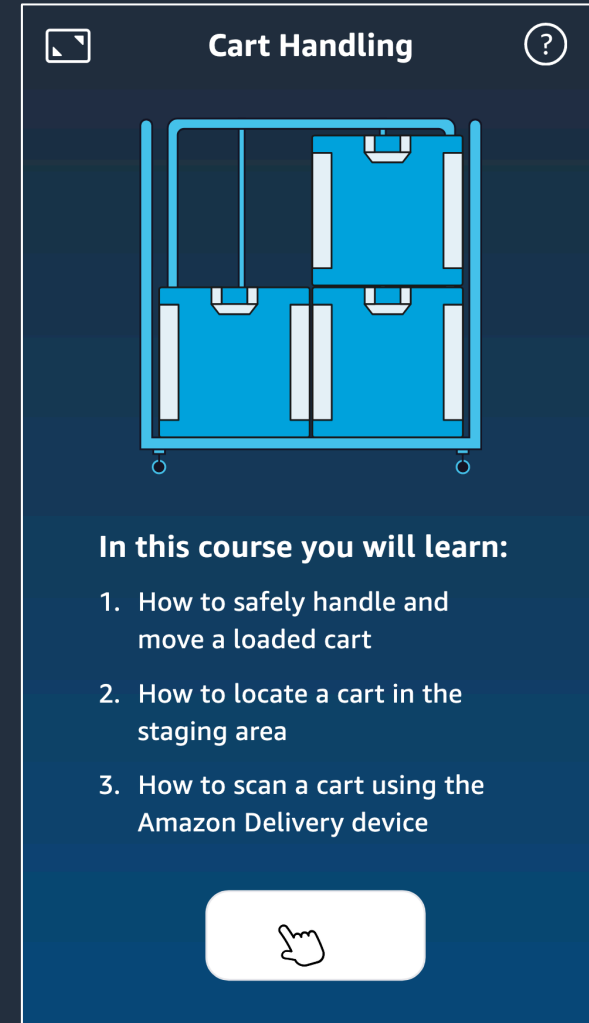
Welcome to Lesson 1: Cart Handling

In this course you will learn:

1. How to safely handle and move a loaded cart
2. How to locate a cart in the staging area
3. How to scan a cart using the Amazon Delivery device



8 minutes



Heads up!!

In about 2 minutes, we'll get started will have our Q&A.

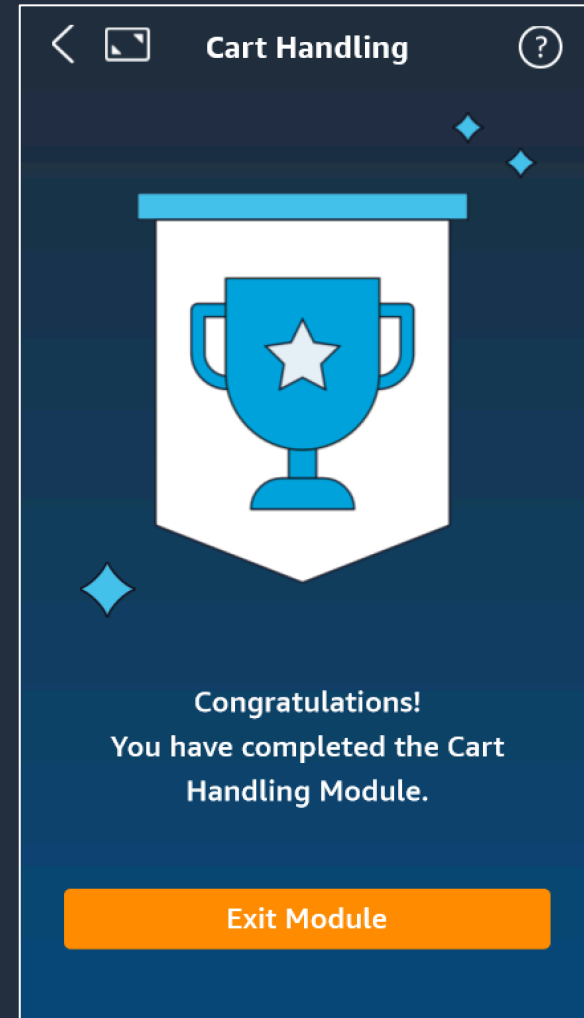


How many feet of distance should you maintain between carts when moving them?

What color is the tape on the
'cart grab handle'?

Congratulations!

You may now exit and open the Vehicle Loading Module in Knet.



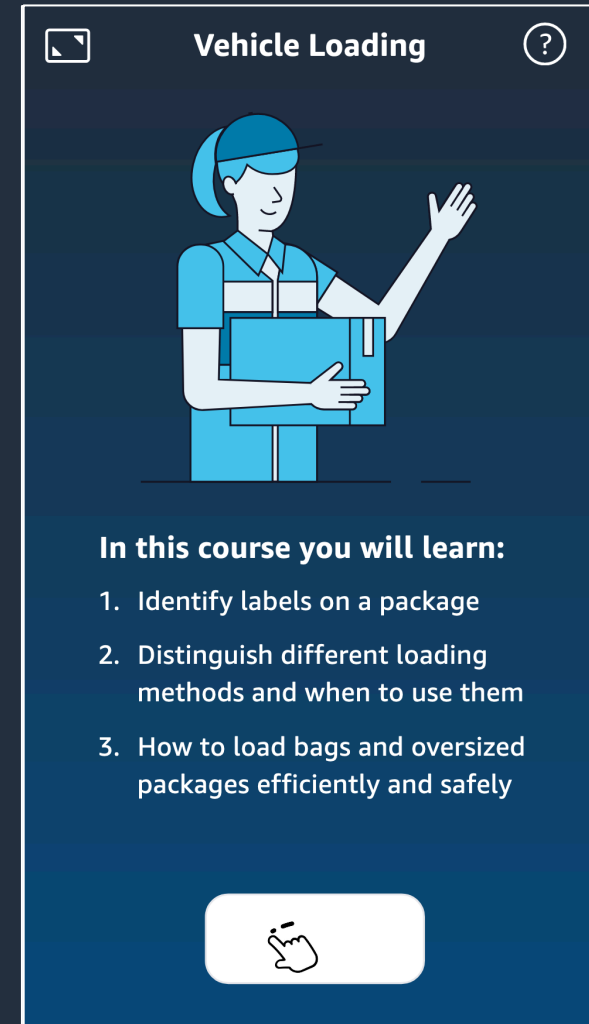
Welcome to lesson 2: Vehicle Loading

In this course you will learn:

1. Identify labels on a package
2. Distinguish different loading methods and when to use them
3. How to load bags and oversized packages efficiently and safely



10 minutes



Heads up!!

In about 2 minutes, we'll get started will have our Q&A.



Now let's see how much you remember about Package Labels and Sort Assist Labels.

What part of the package label is highlighted?

| | | | |
|---|---|--|---|
| 1.7 Lbs | 11/22 | DMS6 | |
| John Doe 123 MAIN STREET 11001--1111 ANYTOWN SA United States | | | |
|  | |  | |
| TBA303301440065 | | | |
| DMS6 | | CYCLE 1 | |
|  |  |  |  |
|  GH09R.NBKK | | | GH09R.NBKK  |
|  BNA3 CVA |  KCVG SP9 |  MSP MS6 | |

Scannable Code

This is the QR code you scan. There are lots of codes on the labels, but your scanner will only take this one.

| | | | | | |
|---|--|---------------|---|--------------|--|
| 1.7 Lbs | | 11/22 | | DMS6 | |
| John Doe 123 MAIN STREET 11001--1111 ANYTOWN SA United States | | | | | |
|  | | |  | | |
| TBA303301440065 | | | | | |
| DMS6 | | | CYCLE 1 | | |
| <div><div>GH09R.NBKK</div><div></div><div></div><div></div><div></div><div>GH09R.NBKK</div></div> | | | | | |
| BNA3 K CVA | | KCVG M SP9 | | MSP D MS6 | |

What part of the
Sort Assist Label is
highlighted?



Zone Letter

Oversized packages are sorted by zone letter to reflect the order of deliveries on route.



What part of the
Sort Assist Label is
highlighted?



Driver Aid Number

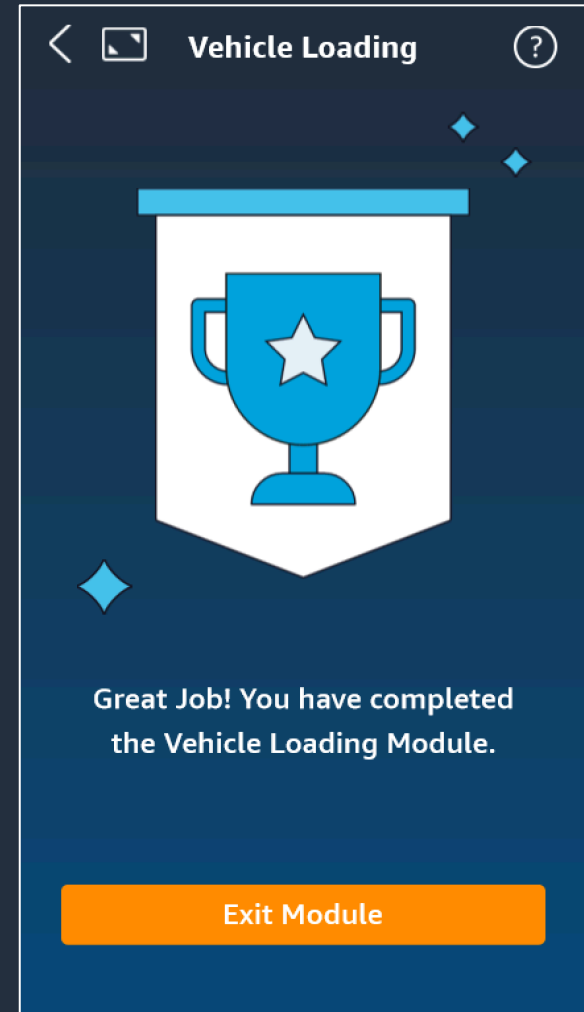
The numbers are sequenced to reflect the order of delivery, with the lowest numbers being first.

They are an important reference when organizing packages for delivery.



Congratulations!

You may now exit and open the Load Out Wrap Up Module in Knet.



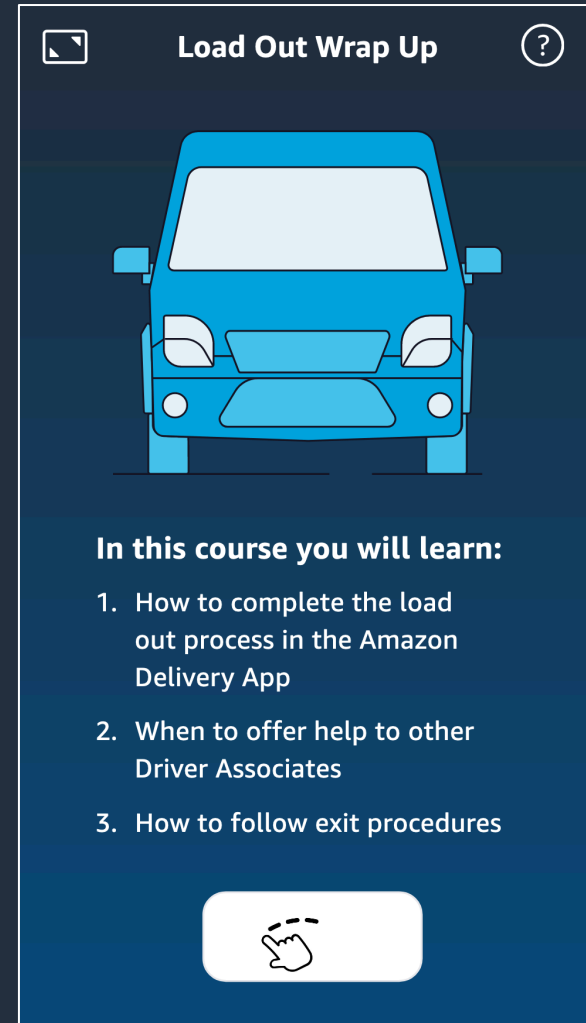
Welcome to lesson 3: Load Out Wrap Up

In this course you will learn:

1. How to complete the loadout process in the Amazon Delivery App
2. When to offer help to other Delivery Associates
3. How to follow exit procedures



6 minutes



Heads up!!

In about 2 minutes, we'll get started will have our Q&A.



How long do you have to complete the Load out process?

What should you do if you finish loading your vehicle early?

Congratulations!

You may now exit and open the Load Out Quiz in Knet.

